PalmSHIELD Installation Questionnaire

Please answer all the questions below. Your answers will better assure a smooth and professional installation, removing any on-site crisis. Once we receive your completed questionnaire, we will contact you to schedule your installation. Thank you.

1. Please provide the name and cell phone number of the site contact person responsible for supporting us.
2. Is parking available? Any restrictions or instructions on where to park?
3. Will the customer complete all unloading, receiving and staging of materials? (Yes /No).
	1. We recommend you unpackage the materials and inspect for any deformities or missing items.
	2. All materials should be staged in proximity of installation site. No additional transportation necessary.
4. Is the site easily accessible for use of a standard forklift for installation? (Yes / No).
5. If we are providing lifting equipment, please recommend equipment rental company.
6. Is all site work complete specific to the area to receive the installation of the screening? (Yes / No).
7. Is the location of the screening been finalized and marked-out representing the outside face of the screening? (Yes / No).
8. Are all permits, dues and approvals been completed by the customer prior to scheduling installation?
9. Is the site level unless noted otherwise by customer during quoting process? (Yes / No). PalmSHIELD is designed to be installed on a level surface unless custom fabrication for sloped system was requested by the customer.
10. Customer will provide for disposing of all packaging materials (Yes / No).
11. Unless specified, customer will provide for all lift equipment to be onsite prior to arrival. (Yes / No.)
12. Site work is structural designed and capable of supporting installation. Concrete surfaces are sufficient to support anchoring. (Yes / No).
13. Concrete surface is typical 3000 to 4000 psi concrete? No coloring, patterns, over lays, etc. (Yes / No).
14. Unless specified, customer will provide anchors. Anchor method to be communicated prior to scheduling installation. (Yes / No).
15. If anchors not provided by customers, please advise what anchors were approved in the submittal process.
16. Any restrictions as to the hours work may be performed by our crew? (Yes / No) If yes, please provide further information.
17. Any specific site safety requirements for PPE? (Yes / No). If yes, please provide further information.
18. Any overhead obstructions, utilities, HVAC, etc. that may conflict with the installation process whereas we require 36” of clear space above the final installation for installation access? (Yes / No).
19. PalmSHIELD installation crews are non-union. Any union conflicts that may occur (Yes / No).
20. Installation will require the use of power tools. Is power readily available at the site within 50’ of where the work is to be performed (Yes / No).
21. Installation will require the use of standard power tools that create both dust and loud noise. Any issues with either one of these concerns (Yes / No).
22. PalmSHIELD gate hinges are to be welded-on at the site. Any issues with welding where the gates are to be installed considering falling slag, fumes and flash? (Yes / No).
23. PalmSHIELD product will arrive on a series of pallets. The materials are to be staged in close proximity to the installation site. Any issues with traffic control or pedestrian areas? (Yes / No).

What should you expect from us?Upon returning your completed questionnaire, you should expect the following level of professional installation by our team that includes:

* Our team will consist of two or three men. Our team leader will have no less than five years’ field installation experience.
* Team members will have completed a background check, drug screen and MVR in the last year.
* Team members will be certified OSHA 10 Hour, CPR and First Aid.
* Team members will have received forklift certification and rigging training.
* If necessary, we will arrange any lifting equipment if not provided by the customer.
* The team will provide all hand tools and small power tools.
* We will arrange all transportation and lodging.
* Our team will arrive in a timely manner and ready to work. The team member will contact you to do a site review.
* During the site review, we will identify and communicate any concerns and means to overcome.
* Unless stated otherwise, we will handle all further unpackaging and handling of materials.
* We will place and anchor all posts. We will attach all panels. We will weld all gates, if necessary.
* Upon completion, we will review and complete a final touch-up.
* We will schedule a final walk through with you prior to departure.

Thank you for the opportunity.